



CERTIFICATE OF COMPLIANCE

Year: 2023

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **Lilia T. Habacon**, Filipino, of legal age, Executive Director of the Philippine Science High School System – Office of the Executive Director, the person responsible and accountable in ensuring compliance with Section 6 of the R.A. 11032 of the *Ease of Doing Business and Efficient Government Service Delivery Act of 2018*, hereby declare and certify the following facts:

- 1.) The PSHS System including in **16 campuses** has established its most current and updated Citizen's Charter pursuant to Section 6 of R.A. 11032, its Implementing Rules and Regulations, and the relevant ARTA issuances.

Citizen's Charter Handbook Edition: 2022, 2nd Edition

- 2.) The following required forms of posting of the Citizen's Charter are present:

- Citizen's Charter Information billboard
(In the form of interactive information kiosks, electronic billboards, posters, tarpaulins standees, others)
- Citizen's Charter Handbook
(Aligned with Reference B of ARTA Memorandum Circular No. 2019-002)
- Official website/Online Posting

- 3.) The Citizen's Charter information Billboard enumerates the following information:

- a. External Services;
- b. Checklist of requirements for each type of application or request;
- c. Name of the person responsible for each step;
- d. Maximum processing time;
- e. Fee/s to be paid, if necessary; and
- f. Procedure for filing complaints and feedback.

- 4.) The Citizen's Charter Handbook enumerates the following information:

- a. Mandate, vision, mission, and service pledge of the agency;
- b. Government services offered (External and Internal Services);
 - i. Comprehensive and uniform checklist of requirements for each type of application request;
 - ii. Classification of service
 - iii. Type of transaction;
 - iv. Who may avail;
 - v. Client steps and agency actions to obtain a particular service;



Republic of the Philippines
DEPARTMENT OF SCIENCE AND TECHNOLOGY
PHILIPPINE SCIENCE HIGH SCHOOL SYSTEM
OFFICE OF THE EXECUTIVE DIRECTOR

- vi. Person responsible for each step;
 - vii. Processing time per step and total;
 - viii. Fee/s to be paid per step and total, if necessary.
 - c. Procedure for filing complaints and feedback;
 - d. Contact information of ARTA, Presidential Complaints Center (PCC), and CSC Contact Center ng Bayan in the complaints mechanism; and
 - e. List of Offices
- 5.) The Citizen's Charter Information Billboard is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
 - 6.) The printed Citizen's Charted Handbook is placed at the windows/counters of each frontline offices to complement the information on the services indicated in the Information Billboard.
 - 7.) The Citizen's Charter Handbook version is uploaded on the website or any online platform available of the agency/LGU through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the official website or the online platform available.
 - 8.) The Citizen's Charter is written either in English, Filipino, and/or in the local dialect and published as an information material.
 - 9.) There is an established Client Satisfaction Measurement per service.

This certification is being issued to attest to the compliance of the agency with the foregoing statements that can be validated by the Authority.


LILIA T. HABACON
Executive Director

Philippine Science High System –
Office of the Executive Director

INSTRUCTIONS	1. Please do not abbreviate.
---------------------	-------------------------------------

Name of Agency	Philippine Science High School System - Office of the Executive Director
Department Order	Memorandum No. 281-A
CART or SUBCART	CART

NO.	NAME	CART DESIGNATION	POSITION /	OFFICE/	EMAIL ADDRESS	CONTACT
1	Lilia T. Habacon	Chair	Executive Director	PSHS-OED	oad@pshs.edu.ph	8 9397747
2	Rod Allan A. De Lara	Vice-Chair	Deputy Executive Direc	PSHS-OED	oad@pshs.edu.ph	8 9397747
3	Jay P. Bassig	Member	Special Science Teach	PSHS-BRC	oad@brc.pshs.edu.ph	871-2280 to 84
4	Edward C. Albaracin	Member	Campus Director (Direc	PSHS-CARC	oad@carc.pshs.edu.ph	(074) 4230126
5	Romeo Madrona Jr.	Member	Special Science Teach	PSHS-CBZRC	oadsec@cbzrc.pshs.edu.ph	7246199
6	Fresca S. Nedic	Member	Supervising Administra	PSHS-CLC	fsnedic@clc.pshs.edu.ph	(045) 4990136
7	Gay Marie T. Madrazo	Member	Special Science Teach	PSHS-CMC	rcmadrazo@cmc.pshs.edu	(063) 2217463
8	Engr. Ramil A. Sanchez	Member	Campus Director (Direc	PSHS-CRC	oad@crc.pshs.edu.ph	(085) 8170987
9	Harold V. Gallo	Member	Special Science Teach	PSHS-CVC	oad@cvc.pshs.edu.ph	(920) 2435155
10	Lorna C. Marquez	Member	Supervising Administra	PSHS-CVisC	oad@cvisc.pshs.edu.ph	(032) 4851000
11	Ronnalee N. Orteza	Member	Campus Director (Direc	PSHS-IRC	ortezarn@irc.pshs.edu.ph	(077) 6741454
12	Lawrence V. Madriaga	Member	Campus Director (Direc	PSHS-MC	oad@mc.pshs.edu.ph	(02) 8 9174729
13	Meriam Fallar	Member	Administrative Officer V	PSHS-MRC	pshs@mrc.pshs.edu.ph	(0939) 8172212
14	Edman H. Gallamaso	Member	Campus Director (Direc	PSHS-SRC	oad@src.pshs.edu.ph	(0917) 3192797
15	Arthess G. Castor	Member	Supervising Administra	PSHS-WVC	acastor@wvc.pshs.edu.ph	(033) 3295644
16	Giemar D. Legaspi	Member	Accountant II	PSHS-SMC	info@smc.pshs.edu.ph	(082) 2930002
17	Chuchi P. Garganera	Member	Campus Director (Dir	PSHS-ZRC	pshs_zrc@zrc.pshs.edu.ph	(065) 3007012
18	Leslie C. Cruto	Member	Special Science Teac	PSHS-EVC	oad_evc@pshs.edu.ph	(053) 8880366
19						
20						
21						
22						
23						
24						
25						
26						
27						
28						
29						
30						