MANAGEMENT REVIEW November 17, 2018, Saturday @ OCD

Present:

Engr. Lorvi B. Pagorogon- CD

Ms. Marisa L. Dahan- SAO Mr. Franklin L. Salisid- SSD Chief Ms. Gay Marie T. Madrazo- Lead, IQA Ms. Elena P. Marmes- Procurement Officer Ms. Jesserie G. Buta- Supply Officer

Presider:

Ms. Jasmin C. Esperante- QMR, CID Chief

Absent:

Ms. Lucia Cielito A. Gillamac- HR Officer

Ms. Joy J. Nuenay - Budget Officer

From	Issues/Concerns	Responsibility	Target Date	Status	Remarks
JC Esperante	Presided over the meeting which started at 1:30 PM	-		-	-
	Business Arising From Previous Minutes of the Meeting	-		1-	N/A
	Chief to follow- up submission of LCDP docs	CID Chief	Nov. 12, 2018	С	NRRIP, SWOT, Risk Assessmer Communication Plan, Data to b Analysed
	All units are to monitor and update QMS documents when necessary.	Unit Heads, Division Chiefs	Monthly/ as the need arises	(*	
	 OCD will release memo on strengthening distribution and retrieval of customer feedback 	OCD Secretary	Nov. 14, 2018	-	For follow- thru
	4. Chief to make clear if dormers are using school printer	SSD Chief	Nov. 26, 2018		For follow- thru next Management Review meeting
	5. Chief to consider assigning room for DPTA use upon transfer of offices to Admin building	SSD Chief	-	-	For follow- thru upon transfer of offices to Admin Bldg
	6. Chief to act on the complaint received and submit a report	CID Chief	Nov. 16, 2018	С	-
	7. QMR, IQA Team to follow- up on concerned personnel/ division issued a CAR/ OFI	QMR/ IQA	Nov. 16, 2018	-	-
	QMR should follow- up on the availability of updated Risk Treatment/ Opportunity Plan of units	QMR	Nov. 16, 2018	-	-
	completion of SLRC and Admin Building should be monitored to ensure completion of project as scheduled	SAO, Resident Engineers	Nov. 24, 2018	-	For follow- thru next Management Review meeting
	 Doc Controller must update manuals, IT must update postings on campus website 	Document Controller, IT	Nov. 12, 2018	-	For follow- thru
	11. QMSO must ensure dissemination and implementation of all revised manuals and forms received as of Oct. 25, 2018 thru communication with PSHSS and campus manuals should be updated	QMR	Nov. 12, 2018	-	For follow- thru
	Business for the Day	-	-	14	-
LB Pagorogon	(A) Status of actions from stage 1 audit review	-	-	-	-

Legend: I- Information only, A# - Action Required; # indicates the number of times the target date was changed, C- Complied/ Completed, A/D - Agreed/ Decided

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 Documented information was presented for interested parties however some identified interested parties such as AFP, community and LGU were not included. 	-	-		-
A/D: Unit heads should revisit and, when necessary, update the needs of relevant and interested parties	UH	Nov. 20, 2018		-
A/D: Div Chief to monitor and collect updated NRRIP	Div Chiefs	Nov. 20, 2018		-
No actual accomplishments for DPCR/ IPCR.		-		
A/D: All personnel to submit accomplished IPCR	All Personnel			Teaching personnel - until Jan-
A/D: Div Chiefs to submit accomplished DPCR	Div Chiefs			May 2018 rating; Non- teaching Personnel - until Jan - Jun 2018 rating
No action plans indicated for achieving the objectives/ targets.		Nov. 20, 2018		Tarabian assessed Asses Dan
A/D: All Unit Heads to prepare and submit action plan based on IPCR and risk	All Personnel			Teaching personnel: Aug - Dec 2018; Non- teaching personnel: July- Dec 2018
A/D: Div Chiefs to monitor and collect action plans	Div Chiefs		A	,
3. Lapses in Document Control:	*	-		-
- The Table of Contents is not updated to reflect the changes. (SAM 3.1 Rev 1 eff Sep 14,2018, Org Chart eff Oct 24,2018, Context eff Nov 12,2018, etc.)				-
A/D: QMR to make Document Change Request (DCR)	QMR	Nov. 19, 2018		-
A/D: Document Change Request (DCR) should be recorded and submitted to PSHSS QMR	Document Controller			-
-No Title of Manual listed for Document Control Log.				-
A/D: Doc Controller to rectify document	Document Controller	Nov. 20, 2010		-
A/D: QMR to check corrected document	QMR	Nov. 20, 2018		
-No signatories (prepared and approved by) for Master list of Forms	-	-		-
A/D: Doc Controller to ensure signatories are complete	Document Controller	Nov. 20, 2018		-
A/D: QMR to check completeness of signatories	QMR	1104. 20, 2010		

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 Form Indicate "Correction Action" and incorrect numbering. No target completion date for corrective action in the form. No measure of effectiveness in the form. 	-	-	-	-
A/D: IQA to make DCR for CAR form	IQA	N== 10 2010	С	As of Nov. 16, 2018
A/D: Doc Controller to update DCR Log and send the request to PSHSS QMR thru courier and email	Document Controller	Nov. 19, 2018	А	-
No health certificates for canteen food handlers. Other regulatory requirements will be verified during Stage 2.	-	-	-	-
A/D: Chief and QMR/ IQA should follow-up and check on compliance of health ID's of food handlers	SSD Chief, QMR/ IQA	Nov. 20, 2018	Α	-
5. Quality Manual states the inclusion of Design and Development under the responsibility of RPAD and campuses provide delivery of instruction. No justification for exclusions of design and development for the campus.	-		I	ManComm reviewed the manual and verified justification of exclusion of regional campuses in the curriculum design and development with justification found in the following docs: (a) SOM 4.0 Program/ Curriculum Development, Review and Enhancement Scope which states "This process excludes the actual implementation and delivery of programs/ curricula in PSHS campuses." (page 1 of 6) (b) QMS 8.3.1.2 which states that "the Office of the Executive Director thru the Research, Policy and Academics Division shall be responsible for Curriculum Review and Development (page 4 of 17)
Investigation and Action for complaints will be verified during Stage 2 since no investigation and actions presented yet.	-	-	-	-
CID to act on complaint received	-1	-	С	As of Nov. 16, 2018

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A/D: Cd to issue memo to DC/DO on discipline cases (processed cases, OCD Secretary Nov. 20, 2018 A implementation of sanctions) A/D: DC/DO - to make a report re cases processed and sanctions DOs, DC Nov. 20, 2018 Management Review result does not indicate internal and external issues Nov. 19, 2018 DONE As of Nov. 17, 2018 and decisions and actions. A/D: QMR to change minutes of the meeting format to include summary of QMR Nov. 19, 2018 C As of Nov. 17, 2018 actions and decisions No correction for CAR 2018-04, 05 & 06 No corrective action identified for CAR 2018-02. Measure of effectiveness of corrective action is not yet A established (QMS 13.4 No 3.6). A/D: IQA to revise the CAR issued IQA Nov. 20, 2018 A (B) Follow thru of Actions to be taken from 1st Management Review meeting 1. All units are to monitor and update the documents when necessary. LB Pagorogon A/D: CD to issue a memo on monitoring and updating of QMS documents OCD Secretary Nov. 19, 2018 A NRRIP, SWOT, Risk Assessment, A/D: All Unit heads to revisit and update QMS documents Unit Heads Nov. 20, 2018 Communication Plan, Data to be Α Analysed A/D: All Division Chiefs to monitor and collect updated OMS docs Div Chiefs Nov. 20, 2018 A 2. OCD will release memo on strengthening distribution and retrieval of customer feedback A/D: CD to issue memo to all personnel on the implementation of customer OCD Secretary Nov. 20, 2018 A1 feedback and retrieval of forms For follow- thru next 3. Chief to make clear if dormers are using school printer SSD Chief Nov. 26, 2018 Management Review meeting 4. Chief to consider assigning room for DPTA use upon transfer of offices to For follow- thru upon transfer of SSD Chief Admin building offices to Admin Bldg 5. QMR, IQA Team to follow- up on concerned personnel/ division issued a QMR/ IQA Nov. 19, 2018 A1 CAR/ OFI Documents of 3 batches (2018, CAR permanent records 2021, 2022) complied A/D: Chief to monitor Registrar for compliance SSD Chief Nov. 19, 2018 A

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	T	Ci 17, 2010, Satarday & OCD			
	A/D: QMR/IQA to check progress of compliance	QMR/ IQA	Nov. 20, 2018	Α	-
	OFI grading system		-	-	-
	A/D: CID to issue memo on number of decimal places in grade computation for consistency	CID Chief	Nov. 20, 2018	А	-
	OFI use of pencil	-	-	-	-
	A/D: Chief to issue memo to Registrar on the use of ballpoint pen for all official documents	SSD Chief	Nov. 20, 2018	А	
	A/D: IQA to discuss with Registrar the actions to be taken until completion on or before agreed date	IQA	Nov. 20, 2018	А	
	6. QMR should follow- up on the availability of updated Risk Treatment/ Opportunity Plan of units	QMR	Nov. 20, 2018	A1	-
	Other Matters		-	-	-
EP Marmes	Evaluation on external providers will be conducted every Oct to be consistent with date of previous evaluation		-	I	
IC Esperante	No further discussion was made. The meeting adjourned at 3:30 PM.	-	-		-
	SUMMARY OF ISSUES/ DECISIONS/ ACTIONS TO BE TAKEN:	*	-	-	-
	1. Follow up on actions for compliance to stage 1 audit findings	-	-	-	Refer to (A) Status of actions from stage 1 audit review minutes above
	Follow up on actions to be taken for concerns taken up during the 1st Management Review meeting	-	-	-	Refer to (B) Follow thru of Actions to be taken from 1st Management Review meeting